

Designated Public Sector and Multi-Year Accessibility Plans

Background

[Ontario Regulation \(O. Reg.\) 191/11 – Integrated Accessibility Standards](#) under the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) requires designated public sector organizations to have a multi-year accessibility plan in place which documents the organization’s strategy to prevent and remove accessibility barriers.

Organizations must establish, review and update these plans in consultation with persons with disabilities and when applicable, with a municipal accessibility advisory committee.

Plans must be updated at least once every five years and a status report must be completed on an annual basis. The plan and status report must be posted on the organization’s website and be available in an accessible format upon request.

Designated Public Sector Annual Status Report

The Corporation of the Township of Algonquin Highlands has established a joint multi-year accessibility with the plan to prevent and remove barriers to accessibility and to meet requirements under the *Accessibility for Ontarians with Disabilities Act* and the Integrated Accessibility Standards.

This Annual Status Report details the required annual update for **2024** on the progress of measures taken to improve accessibility. The purpose of this report is to track our organization’s progress and make the public aware of our initiatives.

This report is available online on the [Township of Algonquin Highlands Website](#)

To request an alternate format of this annual status report, please contact:

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Accessibility Accomplishments in 2024

Customer Service Accomplishments

- Continued accessible customer service training for new employees and volunteers
- Continued implementation of online platforms for accessing municipal services such as applying and paying for building permits, licenses and planning applications, e-commerce portal for payment of property taxes, and an online portal for submission of complaints

Employment Accomplishments

- Job recruitment ads continue to contain information regarding the opportunity for accessible accommodation during the recruitment process
- Offers of Employment (Hire Letter) includes information on accessible accommodation

2024 Design of Public Spaces Accomplishments

1. Dorset Recreation Centre Accessible Improvements:

- Main floor accessible washroom
- Accessible toilets and bathroom countertops
- Accessible main entrance ramp and parking locations
- New accessible sidewalks
- New accessible main entrance door
- New accessible door to the workout room

2. Installation of Accessible lift at the Stanhope Library

Next Steps

Proposed projects that will include accessible features in the Township for 2025 include:

- Continue with Accessible updates to existing websites and documents on the website.
- Continued accessible customer training for new employees and volunteers
- Installation of a swing set and accessible pathway at the Oxtongue Lake Community Centre
- Replace deck at the Dorset Tower gift shop and install an accessible ramp

The Township will continue review, and implement accessible features as identified in the Accessibility Plan, as well the implementation of new accessible features throughout the Township as the need, or opportunity, arises.