



# CUSTOMER FEEDBACK FORM

Thank you for visiting the Township of Algonquin Highlands. We value all of our customers and strive to meet everyone's needs. We welcome your comments to assist us in monitoring and improving our services.

**Mail to:**

1123 North Shore Rd.  
Algonquin Highlands, ON K0M 1J1

**Fax to:**

(705) 489-3491

**E-mail to:**

info@algonquinhighlands.ca

Please tell us the date and time of your visit or interaction with the Township: \_\_\_\_\_

Please tell us which location, department or division you dealt with: \_\_\_\_\_

Did you have any problems accessing our goods and services?  Yes  No  Somewhat

If you answered "Yes" or "Somewhat" please explain: \_\_\_\_\_

Was our customer service provided to you in an accessible manner?  Yes  Somewhat  No

If you answered "No" or "Somewhat" please explain: \_\_\_\_\_

Please tell us how we could serve you better: \_\_\_\_\_

Contact information (optional)\*: \_\_\_\_\_

If you wish a response by e-mail, please provide your e-mail address: \_\_\_\_\_

Thank you.

\* Personal information is collected pursuant to Ontario Regulation 429/07, the Accessibility Standards for Customer Service and will be used for the purpose of responding to your request. Questions about collecting personal information should be directed to the Clerk, Township of Algonquin Highlands, 1123 North Shore Rd., Algonquin Highlands, ON K0M 1J1, telephone (705) 489-2379, fax (705) 489-3491.